

SPRING 2020 PROGRAM REVIEW STEERING COMMITTEE

Non-Instructional *Comprehensive* Evaluation

Committee Feedback Report

Department/Program: College and Community Relations

Author(s): Lead: Christianne Penunuri

SECTIONS	Initial	Evolving	Established	N/A
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Section I: Program Overview and Update			X	
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Commendations:

Recommendations:

Additional Comments:

Section II: Program Reflection and Description	X			
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Commendations: While being a new program, there are plans already made for the program's mission statement and add it to the catalog. While it's a new office/unit at the College, the CCR department developed a clear and concise mission statement that links to the college vision.

Recommendations:

Additional Comments:

Section III: Course Curriculum				N/A
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Commendations:

Recommendations:

SECTIONS	Initial	Evolving	Established	N/A
Additional Comments:				

Section VI: Degree & Certificate				N/A
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Commendations:

Recommendations:

Additional Comments:

Section V: Student Service Area Assessment and Data Analysis				N/A
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Commendations:

Recommendations:

Additional Comments:

Section VI: Service Area Assessment and Institutional Effectiveness		X		
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Commendations:

Recommendations: Consider developing service area outcomes or performance indicators as discussed during the comprehensive program review presentation

Additional Comments:

Section VII: Previous Goals				N/A
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SECTIONS	Initial	Evolving	Established	N/A
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Commendations:

Recommendations:

Additional Comments:

Section VI: New Goals			X	
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Commendations: The CCR department developed multi-year goals that clearly state its priorities and future directions and provided concise action steps. The department also provided several measures to evaluate each goal.

Recommendations: The first two goals would be strengthened by additional context and additional examples of how it connects to the college strategic directions (to increase understanding for those outside of the CCR unit). In addition, each goal would also be strengthened by baseline data (e.g., survey results, Google Analytics, etc.)

Additional Comments: